



Operations Manager

We have a fantastic opportunity for a talented and dedicated **Operations Manager** to join our team based at our social club, LIONS@springwood.

Reporting to the General Manager the **Operations Manager** is primarily responsible for proactively ensuring the effective and efficient operation of the Club, without compromising customer satisfaction and experience, and also to provide a safe and enjoyable workplace for staff.

The successful candidate will be responsible for;

- Ensuring compliance with relevant state and federal legislation, as well as the Club's policies, including RSA, RSG and OHS.
- Maintain a strong working knowledge of all areas of the Club including cash, dining, gaming, security, functions, cellar, reception, training, dress standards and all Club procedures.
- Staff management as the direct line manager of the management team and staff on a day to day basis.

The ideal candidate will possess excellent leadership and management skills, have the ability to apply strategic thinking to the operation of the business to assist in achieving continual financial improvement and be able to build relationships with our many and varying stakeholders using exemplary interpersonal and communications skills.

You must take pride in representing the Club to a professional standard and ensuring the Club is maintained to a high standard of quality and service at all times. You must be a self-motivated, team player with previous experience in a registered club environment. A thorough understanding of Club operations including gaming knowledge, Keno and TAB, bar operations and product knowledge and trends and legislation relevant to the industry is essential.

Due to the nature of the industry, the ideal candidate must be flexible in their availability as our Club is open to 3am and odd hours and weekend work will be required for this role.

A requirement of the role is to hold the position of Gaming Nominee and as such the preferred candidate will require a RMLV certificate and Approved Manager's License.

To apply, please forward your CV and professional covering letter (maximum 1 A4 page) to Paddy McNee, HR Manager at jobs@lions.com.au by 3rd July 2015. In addition to your covering letter, please provide answers to the following questions as part of your application:

1. When are you available to begin employment?
2. What is your expected salary?

The Brisbane Lions encourage people from diverse backgrounds to apply.

