

Terms and Conditions 2014 Membership Brisbane Lions Australian Football Club (BLAFC)

MEMBERSHIP

1.1. People under the age of 18 years as at January 1 2014 are ineligible to become a voting member of the BLAFC. It is for this purpose that we encourage you to complete the 'date of birth' on your application form.

Under the Club's Constitution, the liability of each voting member is limited to \$20.00.

- 1.2. AFL guidelines stipulate that Concession Members must hold a valid Pension Card aged, single parent, disability or veterans affairs. Students must be enrolled full-time to qualify for concession membership.
- 1.3. A copy of a valid concession card must be provided to the Brisbane Lions with your membership. Membership cards for concessions will not be issued until valid concession identification is lodged. Membership cards will be issued upon receipt of appropriate identification.
- 1.4 A season member, having been issued with a Companion Card, may apply for the issue of a second seat at no extra charge to accommodate their companion. The Companion Card must be sighted before the extra ticket can be issued and will be issued in the name of the card holder unless otherwise agreed with BLAFC. The companion ticket issued to the season member does not attract any member benefits. The member is responsible for the conduct of his/her companion and will ensure that their conduct is in accordance with Brisbane Lions Code of Conduct policy.
- 1.5. Juniors must be under 15 as at January 1 2014. (ie born after January 1 1999). Proof of age must accompany an application if not already on file. Proof of age may be any of the following: copy birth certificate, passport or a letter from the child's school on school letterhead. Membership cards will not be issued until proof of age is received.
- 1.6. Queensland Family Membership consists of 2 adults and up to 2 children (under 15 as outlined at point 1.5). An additional 2 children may be added to a family membership with the payment of an extra fee of \$30 each. Additional members under 15 years of age will be required to purchase an individual Young Lion membership.
- 1.7. The number of junior members who are part of this family must be nominated at the time of the application being submitted. This must be supported by the child's name, date of birth and a copy of their birth certificate, passport or a letter from their school on school letter head if this is not already held with the Club.
- Victorian Family Membership consists of 2 adults and up to 2 children (under 15 as outlined at point 1.5). Additional members under 15 years of age are required to purchase an individual Young Lion membership.
- 1.9. Rewards will only be granted under the "Lion Hunter" member referral program once full payment is received from both the new member and the referring member.

New Member = Any person who was not a member in 2013 and purchases a 2014 Brisbane Lions membership.

Referring Member (Lion Hunter) = A Brisbane Lions member in 2013 who renews their membership in 2014.

Competition closes June 30 2014.

- 1.10. All staff members of the Brisbane Lions are ineligible for the "Lion Hunter" program.
- 1.11. BLAFC membership cards are non transferable. The membership card always remains the responsibility of the member.
- 1.12. The membership card remains the property of BLAFC. Membership cards may not be sold, exploited for commercial use, or used for promotional purposes or campaigns without the express written permission of the Club, nor can they be disposed of in any way.
- 1.13. All BLAFC membership packages are seasonal memberships. The respective membership fee for each membership is valid for one season only. All memberships expire at the end of each respective season.
- 1.14. The membership fee is for one season. The fee will not be reduced for new or renewing applicants joining at any point once the season is underway.
- 1.15. The Club does not accept any responsibility for membership cards that are lost, stolen or destroyed. Lost membership cards should be reported immediately to the Membership Department on 07 3335 1777 or 1800 216 885. Upon confirmation that a card has been lost, a replacement will be issued at a cost of \$10 for those reported prior to 31 August 2014. Alternatively, Reserved Seat Members can log on to their *myLions account* with their member ID and password to print a replacement ticket.
- 1.16. All members must comply with the Constitution and subsequent Regulations of The Brisbane Bears Fitzroy Football Club at all times within all Brisbane Lions venues and facilities. The Code of Conduct, match day ticket and match ticket terms and conditions must also be complied with. Any violation may result in membership being withdrawn from the offending party.
- 1.17. BLAFC reserves the right to refuse any application. The Club also reserves the right to cancel a membership without refund to any member in breach of these terms and conditions.
- 1.18. The AFL applies a cut-off date of 30 August 2014. Any membership purchased after this date will not be eligible to access Finals tickets.
- 1.19. Members should notify the Brisbane Lions Membership Department immediately of any changes of address or contact details. All members of the household must update their address details. Members' change of contact details may be completed either online by logging into their *myLions account* with their member ID and password; in writing, via an email from an email address already registered with the Brisbane Lions; or over the phone after your details have been verified.
- 1.20. Members of the Brisbane Lions with General Admission (GA) entitlements can scan their 2014 membership card for access to any GA area at Brisbane Lions home games at the Gabba (subject to capacity).
- 1.21. To gain a pass to access lifts at the Gabba, proof of disability or a letter from your doctor must accompany your application. The lift pass may be applied for with your membership application or throughout the season. The Brisbane Lions reserves the right to limit the number of lift passes on a priority needs basis.
- 1.22. All Brisbane Lions' members over the age of 18 years are entitled to membership of the Brisbane Lions social club, LIONS@springwood. Members must complete a social club membership form upon visiting the social club to receive a card. Membership will automatically be granted to new and renewing members free of charge. Membership of *LIONS@springwood* is for life. Brisbane Lions members agree to abide by the rules and regulations of the Lions social club, *LIONS@springwood*.

- 1.23. The Brisbane Lions recognition program is based on the length of time a members has held membership with the club based on the following principles:
 - **Gold Members** members who have maintained their membership with the club for 10 years or more.
 - **Silver Members** members who have held their membership with the club for between 5 and 9 years.
 - **Bronze Members** members who have continued their membership with the club for between 1 and 4 years.

The years of membership must be consecutive.

- 1.24. Children four (4) years of age and over (as at January 1 2014) will need to obtain a junior membership with finals entitlements if they wish to be eligible to purchase finals tickets.
- 1.25. Premium and Prime Reserved Seat Members are entitled to purchase additional tickets for guests at 30% less than the price available to the general public in Prime and Premium areas. Standard Reserved Seat Members are entitled to purchase additional tickets for guests at 20% less than the price available to the general public in Standard areas. This discount is only available on tickets in the same category and is subject to availability. This discount is not applicable to children's tickets and is not available for General Admission members
- 1.26 Gold Class Members may purchase additional tickets for guests. Due to limited seating capacity in Gold Class, members' guests will be allocated seating in Premium and Prime seats only. These seats will be available for Gold Class members to purchase at a discounted 30% off the retail ticket price.
- 1.27. All members are issued with an account ID and password for their *myLions* account. It is the member's responsibility to protect this information. The Club is not responsible for any changes that are made on this site if the member allows access to their account by another party.
- 1.28. Queensland Reserved Seat Members have the opportunity to utilise ticket forwarding and ticket replacement functions through their *myLions* account. Should a member access these services, the member or guest who is sent a ticket electronically is required to print and use this e-ticket. The barcode on the member's original card will be cancelled for the applicable game.
- 1.29. Adult and Concession Premium Reserved Seat members and Adult and Concession September Members are entitled to two guest passes that can be utilised at games nominated by the Club at the Gabba during the home and away season. (Premium Adult and Concession Members with September Membership will be entitled to four guest passes). Members will be advised of the nominated games via the membership website and email communications. Guest passes are limited to 500 tickets per nominated game and are available by completing in full the guest pass application form, via member form, via member *myLions* account or by calling the Membership department 07 3335 1777. For reserved seat family memberships four guest passes are available per family. Guest pass applications must be received by the club no later than close of business the Wednesday prior to the game chosen. Members will only be contacted if the Club cannot process their order or meet their request. Tickets will be mailed or made available for collection as per the member's instructions. The Brisbane Lions reserves the right at any time to declare that a game does not have any guest passes available throughout the 2014 season.
- 1.30. Orders for tickets to interstate games must be received by the Membership Department a minimum of four (4) weeks prior to game day.
- 1.31. Member Attendance Program All season members who attend all home games at the Gabba in 2014 will go into the draw to win one of 22 playing guernseys. The winners will be drawn at random and will

be presented with the guernsey by a player after the final home game. Winners will be notified the week prior to the final game.

1.32. Members who renew or join on the Loyal Lion auto-renewal and attend all eligible games on their membership during the 2014 regular home and away season, will receive an entry into the draw to win a Hyundai i30 or a car of greater value. Any member on a Loyal Lion auto-renewal without game access will also receive an entry into the draw. Please see Hyundai i30 competition terms and conditions for more details.

2. VICTORIAN MEMBERS

- 2.1. The AFL may declare Victorian matches a fully ticketed event. In this case Victorian members must hold a reserved seat to gain entry. Pre-booking of seats incurs additional per match booking fees that go directly to the ticketing agent. Further information on booking fees will be confirmed prior to the commencement of the 2014 season at www.membership.lions.com.au. It is recommended that Victorian members reserve a seat in advance for fully ticketed events.
- 2.2. Victorian members are entitled to 5 games at the Gabba. Members can scan their membership card for access to General Admission areas (subject to capacity) or can upgrade to a reserved seat at an additional cost via Ticketmaster or by contacting the Membership team a minimum of four (4) weeks prior to the game that you wish to attend.
- 2.3. Lions Victorian Plus Members are subject to the terms and conditions of AFL membership as outlined at www.aflmembership.com.au. Members can reserve a seat at the MCG by booking through Ticketek, or Etihad Stadium by booking through Ticketmaster. A booking fee applies.
- 2.4. Lions Victorian Plus Members accept that their personal details will be sent to the AFL and the AFL will communicate with them directly along with the Brisbane Lions.
- 2.5. Lions Victorian Plus Members have access to purchase tickets to international cricket matches at the MCG in the AFL Members for the 2014/2015 season.
- 3. Member Attendance Program Victorian members who attend all Lions games in Melbourne (Etihad and MCG only) in 2014 will go into the draw to win one of 3 playing guernseys. The winners will be drawn at random and will be presented with the guernsey by a player at the final Lions game played in Melbourne. Winners will be notified the week prior to the final game.
- 4. Members who renew or join on the Loyal Lion auto-renewal and attend all eligible games on their membership during the 2014 regular home and away season, will receive an entry into the draw to win a Hyundai i30 or a car of greater value. Any member on a Loyal Lion auto-renewal without game access will also receive an entry into the draw. Please see Hyundai i30 competition terms and conditions for more details.

3. SUPPORTER MEMBERS

3.1. Supporter members must be over the age of 15 years.

- 3.2. Orders for tickets to interstate games must be received by the Membership Department a minimum of four (4) weeks prior to game day.
- 3.3. The Brisbane Lions will contact Supporter members via email with a discount offer for selected Gabba home game(s).

4. COACHES' CLUB

- 4.1. Coaches' Club membership is available as an add-on for Queensland season members and Victorian season members over 18 years of age.
- 4.2. The cut-off date to upgrade to the Coaches' Club membership is August 30 2013.
- 4.3. Coaches' Club members automatically receive September Member entitlements.

5. SEPTEMBER MEMBERS

- 5.1. Applicants must be a reserved seat member in Gold Class, Premium or Prime seating categories or a Victorian game entry member of the Club.
- 5.2. Applicants are entitled to one September Membership per applicable membership.
- 5.3. September Members are Full Members of the Corporation as defined at 4.1(a) of the Club's Constitution.
- 5.4. Members under the age of 18 are able to purchase a September Membership if they are linked to an adult membership or by address or payment.
- 5.5. Each member in a family membership must purchase the September Member options to receive the benefits of this upgrade eg if a QLD reserved seat family of two adults and two juniors, means all four members must purchase a September Membership, for each member of the family to have guaranteed access to purchase a Grand Final ticket (subject to Brisbane Lions participation). Individual members in a family membership can purchase the September Member option to guarantee access to purchase a Grand Final ticket subject to Brisbane Lions participation.
- 5.6. The cut off date for September Membership is 30 August 2014.
- 5.7. September Members are guaranteed access to purchase a ticket to the 2014 Toyota AFL Grand Final should the Brisbane Lions participate.
- 5.8. The number of September Members is capped at 8000. 2013 September Members have renewal priority.
- 5.9. September Member benefits include full Voting Rights for members aged 18 years and over.

6. THREE GAME MEMBERSHIP

6.1. Three game membership is available across Premium, Prime, Standard and General Admission categories. Seats will be allocated by the Club on a first in basis, subject to availability.

- 6.2. Members have the option to choose the three games that they wish to attend from the home games played by the Lions at the Gabba during the 2014 home and away season however all games are capped at 1500 seats.
- 6.3. Members who select a game that has reached the cap will be contacted to select another game.
- 6.4. The Brisbane Lions reserve the right to nominate games as being unavailable or capping the available seats at less than 1500 per game.

7. CHEER SQUAD MEMBERS

- 7.1. All Cheer Squad Members must be financial members of the Brisbane Lions with game entry entitlements.
- 7.2. Children under the age of 12 must be accompanied by an adult in the Cheer Squad area at all times.
- 7.3. For details on the responsibilities of Cheer Squad Members refer to the Cheer Squad guidelines available from the Club.
- 7.4. Cheer Squad terms and conditions must be signed by the member prior to receiving any Cheer Squad entitlements.
- 7.5. Seating availability in the Cheer Squad area at the Gabba for QLD Cheer Squad Members is subject to a game by game ballot.

8. JUNIOR MEMBERS

- 8.1. Junior members must be under the age of 15 years as at January 1 2014.
- 8.2. Young Lions membership is available as a general admission or reserved seat membership.
- 8.3 Young Lions who opt to have a reserved seat must be linked with an adult, concession or family reserved seat member.
- 8.4. Young Lions may nominate the game for their pre-game clinic from any 2014 Lions Gabba home games. Participation numbers are limited and will be allocated on a first in basis.
- 8.5. Parents or guardians will receive an indemnity form that must be completed and returned prior to their child's participation in the pre-game clinic.
- 8.6. Young Lions have no access to finals tickets including the 2014 AFL Grand Final unless linked by membership, address or payment to an adult or concession member holding those rights

9. PAYMENTS

- 9.1 Separate terms and conditions relate to the Loyal Lion auto-renewal payment method. These can be found at www.membership.lions.com.au or by request through the Membership Department.
- 9.2. Any person seeking a refund must do so in writing, addressed to the Membership Manager, prior to May 1 2014. All requests for refunds will be considered but not guaranteed.
- 9.3. All membership prices for season 2014 are inclusive of GST.

10. CODE OF CONDUCT

- 10.1. No member, guest or visitor shall create undue noise, cause any disturbance, or behave in an offensive manner on the premises or elsewhere in the venue.
- 10.2. Members are responsible for the conduct of their guests at all times.
- 10.3. A patron must not, at any time, abuse or harass an employee of the Club.
- 10.4. No member, guest or visitor shall participate in illegal gambling on or near the premises.
- 10.5. The Club reserves the right to remove or refuse admission to any member, guest or visitor at its discretion.

11. MISCELLANEOUS

- 11.1. The Brisbane Lions are committed to protecting the privacy of its Members. Information collected will be stored and used in accordance with our Privacy Policy. View the Policy at <u>www.lions.com.au</u> or contact 07 3335 1777 or 1800 216 885.
- 11.2. Pursuant to the No Smoking laws in Queensland, all Brisbane Lions venues are non-smoking venues.
- 11.3. All members must at all times do everything within their power and control to protect and enhance the reputation and good name of Brisbane Lions Australian Football Club.
- 11.4. The Club reserves the right to amend these terms and conditions at any time.

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